



**Haringey** Council

Agenda item:

**Cabinet**

**On 16 June 2009**

Report Title. **End of Year Performance Report – 2008/09**

Report of **The Chief Executive**

Signed :

Contact Officer : **Richard Hutton – Policy & Performance**

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Wards(s) affected: **All**

Report for: **Information**

**1. Purpose of the report (That is, the decision required)**

- 1.1. To review 2008/09 performance outcomes under the council priorities.
- 1.2. To report for the first time the council's position against the National Indicator set in April 2008
- 1.3. To present the targets set for future years

**2. Introduction by Cabinet Member for Performance Management (Cllr Claire Kober)**

- 2.1. It is encouraging to see each Council directorate demonstrate clear improvements across all of the community plan areas during the past year. It is great to see improved performance in areas which local people have told us are their priorities such as reducing fly-tipping, a reduction of Council CO<sub>2</sub> emissions, improved street cleanliness, more pupils attaining 5+ A\* - C grades,

care packages for adults delivered on time, improved value for money and quality of customer service.

- 2.2. It is clear that the last year has provided significant and profound challenges to Council following the JAR at the end of 2008. I am determined that during the coming year we will see significant improvements in our safeguarding services which will be highlighted in future performance reports. It is important that we also see an intensification of activity in other areas to ensure that where performance has slipped action is taken immediately to improve performance. Most notably recycling, the number of people on incapacity benefit helped into sustained work and rate of under-18 conceptions.

**3. State link(s) with Council Plan Priorities and actions and /or other Strategies:**

- 3.1. This report sets out performance against a number of indicators that measure progress against the council priorities and the Local Area Agreement targets.

**4. Recommendations**

- 4.1. To note the report and progress being made against the council's priorities.
- 4.2. To agree the targets set for the next three years, 2009/10 to 2011/2012. These are set out in Appendix 1.

**5. Reason for recommendation(s)**

- 5.1. This is the Council's end of year report confirming performance outturns for 2008/09 and targets for the next three years.

**6. Summary**

- 6.1. This report presents the council's performance for the period between April 2008 and March 2009 as measured by national and key local indicators. Information is based data compiled by services and presented monthly to CEMB and Cabinet.
- 6.2. This is the first full year where we are reporting against the national indicator set introduced in April 2008. Many of the national indicators are new and for this reason there is limited comparative data both with other authorities and with previous years. For indicators without established baselines it has not been possible to set targets and measure progress against these.
- 6.3. Final outturn data for some of the new national indicator will become available later on in the year around June or December. This delay accounts for the gaps in Appendix 1.
- 6.4. The 2008/09 outturn figures show that targets have been achieved or nearly achieved for 72% of the indicators. Performance highlights under each of the Council's priorities are shown in section 15 of the report.
- 6.5. Targets for the next three years are shown in Appendix 1.

## **7. Chief Financial Officer Comments**

7.1. There are no specific financial implications arising from this report but it is noted that value for money continues to be a key strand in our monitoring of performance and quality. It has been recognised that performance monitoring throughout 2008/09 continued to include routine monitoring of unit costs so that performance and costs reflecting activity could inform our judgements on whether Haringey is delivering value for money services.

## **8. Head of Legal Services Comments**

8.1. There are no specific legal implications arising from this report.

## **9. Equalities & Community Cohesion Comments**

9.1. Equalities are a central thread throughout the council's performance.

## **10. Consultation**

10.1. Performance reports include the results of consultation with residents and service users. The reports themselves are prepared in consultation with service managers and performance lead officers.

## **11. Use of appendices /Tables and photographs**

11.1. Appendix 1 - The council's performance scorecard

11.2. Appendix 2 - Exception reporting indicators not meeting target

## **12. Local Government (Access to Information) Act 1985**

12.1. Service PI returns including unit cost data

12.2. Council Plan

12.3. Business Plans

## **13. Background**

13.1 This is the end of year performance report for 2008/09, detailing the council's performance against agreed targets.

- 13.2 Appendix 1 shows performance outcomes against national and key local indicators.
- 13.3 Appendix 2 shows in more detail indicators where the targets have not been met.
- 13.4 A separate report has been prepared on the 2008/09 financial outcome that will also be presented to Cabinet on 16 June.

#### 14. Use of Traffic Lights

- 14.1 Throughout the year, progress on performance indicators has been tracked on a monthly and year to date position against the 2008/09 targets using a traffic light annotation and grouped by council priority.
- 14.2 Traffic lights are allocated as follows:
  - Green: Target achieved / performance better than planned
  - Amber: Just below target (typically a 5% tolerance)
  - Red: Target not achieved / below expectation

#### 15. Performance Highlights

The following are performance highlights under the council's priorities from Appendix 1.

##### 15.1 Priority 1. Making Haringey one of London's greenest boroughs

- 15.1.1 *Percentage of household waste sent for reuse, recycling and composting (NI192 and 2007-2010 LAA stretch target).* Performance at 23.9% is below target the of 28%. The exception report in Appendix 2 shows the reasons and the actions put in place to increase recycling rates and meet the 2009/10 target of 32%
- 15.1.2 *Primary school children travelling to school by car (NI 198ai).* 20% of primary school children travel by car, against a 19.5 % target. The School Travel Plan team will undertake further targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.
- 15.1.3 Our School Travel Plans have won three awards this year; School Travel Plan team, the Guardian Public Service Award for Transport and Mobility and School Travel Planner of the Year. All of the 98 local authority and independent schools have approved school travel plans. Haringey has exceeded local and national targets and is one of four boroughs nationally to reach 100% in this area.
- 15.1.4 *CO<sub>2</sub> reduction from local authority operations (NI 185).* There has been a 4% decrease of CO<sub>2</sub> emissions against a target reduction of 2.5%. Haringey won the Public Sector Energy Award at the Government Business Awards, in March 2009. The award recognises the strides the Council has made with effective energy mapping and carbon reduction, which, for the 12 months of 08/09 totalled of 2,150 tonnes in the Council's buildings and Schools. This is the equivalent of taking 500 cars off the road.

The savings have predominantly resulted from energy efficiency installations, such as voltage optimisers in Council buildings and Variable Speed Drives in our Leisure Centres, paid for through the ring-fenced Sustainable Investment Fund, which saved the Council £81,933 in 08/09 on utility bills.

## **15.2 Priority 2. Creating a better Haringey: Cleaner, Greener and Safer**

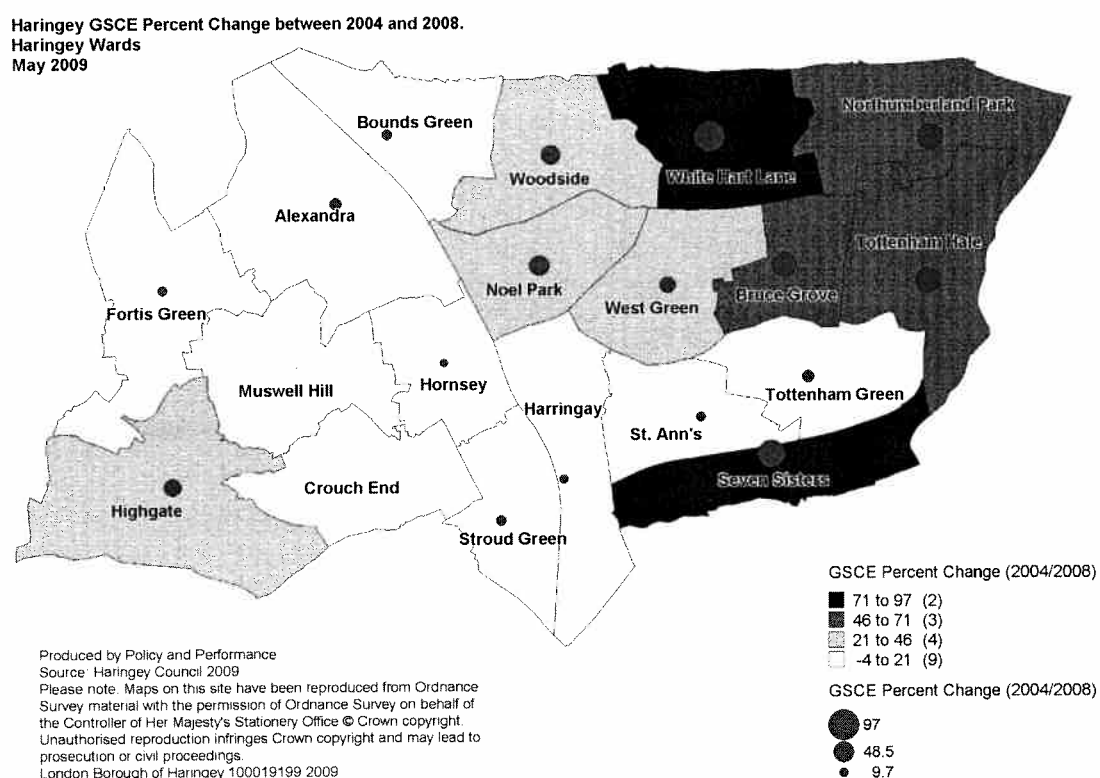
- 15.2.1 *Improved street and environmental cleanliness – fly tipping* (NI 196) has improved to score 1, the best possible score, showing incidents of fly tipping are decreasing and enforcement actions are increasing.
- 15.2.2 *Improved street and environmental cleanliness* has been sustained; the percentage of land and highways with deposits of litter and detritus have reduced from 12% and 23% in 2007/08 to 10% and 22% in 2008/09 (NI 195a and b). A significant factor in achieving the targets for both litter and detritus has been the change in the way street cleansing services are delivered which includes the introduction of the litter picking service across the whole of Haringey from May 2008. The additional litter picking has reduced levels of litter on the streets and this then allows street sweepers to concentrate on sweeping and removing detritus.
- 15.2.3 *Principal road maintenance* (NI 168) has been sustained with 10% of the networked judged in need of maintenance. The *percentage of non-principal roads where maintenance should be considered* (NI 169) has increased from 8% to 10% in 2008/09.
- 15.2.4 Overall crime in Haringey is reducing, with the majority of targets being met. The work to achieve this has been co-ordinated through the Safer Communities Executive Board:
- *Number of serious violent knife crimes per 1,000 population* (NI 28) has reduced to 2.3 against a target of 2.7. This relates to 508 crimes against a target of 598 in 2008/09.
  - *Gun crime* has fallen from 131 in 2007/08 to 92 in 2008/09
  - *Arson incidents* are ahead of target with 247 in 2008/09 down from 376 in 2007/08

## **15.3 Priority 3. Encouraging lifetime well-being**

- 15.3.1 Rapid progress has been made at GCSE with more pupils attaining 5+ A\* - C grades. Haringey's improvement has been at twice the national rate. There is improvement in the 5+ A\* - C (including English and maths) indicator. Haringey has improved from 26.9% in 2002 to 42.0% in 2008 (nationally from 42.1% to 47.6%). The table below shows performance in the last two years:

NI ref:		2007/08	2008/09	Target 2008/09
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	67.00%	66.00%	75.00%
NI 74	Achievement at level 5 or above in both English and Maths at Key Stage 3	58.00%	62.00%	61.00%
NI 75	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	37.40%	42.00%	44.00%

15.3.2 A continuing aim is to improve results amongst disadvantaged groups who are more likely to be living in the east of the borough. The map below shows by ward the percentage change in pupils gaining 5 GCSEs graded A\* to C from 2004 to 2008.



15.3.3 Haringey is rated 4<sup>th</sup> out of 148 local authorities by the government for 'value added' scores. This reflects progress at the end of Key Stage 2 to Key Stage 4.

15.3.4 *Rate of under-18 conceptions per 1000 girls aged 15-17 (NI 112).*

The latest figures available (2007) show a 12% increase against a target to decrease by 33%. This remains a challenging area for the Haringey Strategic Partnership (HSP). Actions to address this are detailed in the HSP performance report.

15.3.5 *The percentage of 16 to 18 year olds who are not in education, employment or training (NEET). The outturn for 2008/09 is 6.8% against the 11% target for the year and the LAA stretch target of 10.4% for 2009/10. The number of NEET with unknown status was above the 9.9% target.*

15.3.6 *Number of schools achieving Healthy School Status at 76% is on track to meet the 100% mark in 2010/11.*

**15.4 Priority 4. Promoting independent living while supporting adults and children when needed**

15.4.1 The 2007-08 annual inspection of adult social care services assessed Haringey's adult social care service as 'good' on delivering outcomes, with 'promising' capacity to improve. Improvement has continued in 2008-09 as demonstrated by the following performance highlights:

- *79.8% of older people clients were helped to achieve independence (NI 125) through intermediate care against a target of 79 %*
- *Good performance has been achieved in delivering services following assessment, with 93% of care packages for adults delivered on time (NI 133).*
- *The rate of people supported to live independently through social services (all adults) (NI 136), has increased to 3,126 from 2,355 in 2007/08 compared to a target of 2,575*
- *The percentage of vulnerable people achieving independent living (NI 141) exceeded the 75% target with 79% up from 65% in 2007/08*
- *The percentage of carers receiving a specific carers' service or advice and information (NI 135), is 21.7% compared to the target of 14.2%*
- *The level of Delayed transfers of care (NI 131) at the end of 2008/09 was 17 per 100,000 of adult population. This figure includes non acute cases for the first time. The target for the next 3 years has been set as 9 delayed transfers per 100,000 of adult population*

15.4.2 The attainment of Looked After Children at most Key Stages has seen an improving trend. The percentage of Looked After Children who gain 5+ A\* - C grades at GCSE has decreased slightly from 27.5% in 2007 to 22.5% in 2008, though still above the 2007 national of 13%.

15.4.3 *The proportion of young offenders in education, employment or training remains at high levels around 76% (NI 45). The proportion of young offenders with access to suitable accommodation (NI 46) at 96.6% is above London*

average.

- 15.4.4 *Number of people on incapacity benefits helped into sustained work, 2008/09* outturn of 9 is below the target of 85. This and other employment related indicators are also monitored through the Council's economic *recession dashboard*. The exception report in Appendix 2 shows the action taken to tackle worklessness.

## 15.5 Safeguarding adults

- 15.5.1 There has been a significant rise in the number of safeguarding adults' referrals from 189 in 2007-08 to 318 in 2008-09 and no referrals to the Protection of Vulnerable Adults (POVA) register for abuse. This shows the success of our publicity campaign, and that our zero tolerance to abuse has made an impact on staff behaviour. We have expanded the membership of the Safeguarding Adults' Board and all the subgroups to Police representatives.
- 15.5.2 During 2008 we reviewed our multi-agency policy and procedure for safeguarding of vulnerable adults and have agreed local PIs which are now included in the Well-being Partnership Board scorecard. As from April 2009 these indicators will be included in the Council's Finance & Performance report.

## 15.6 Safeguarding Children

- 15.6.1 Children and Young People Services submitted their whole year (2008/09) performance statistical return (CPR3) to the Department for Children, Schools and Families. The Joint Area Review in December questioned the robustness of practice behind the data for three indicators:

NI 59 - Percentage of initial assessments for children's social care carried out within 7 working days of referral

NI 60 - Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement

NI 68 - Percentage of referrals to children's social care going on to initial assessment

Our own internal data quality audits in the last quarter of the year have shown that whilst many of the issues have been addressed some have continued throughout 2008/09. Therefore, due to issues around the quality of practice and recording of assessments, performance outturns for the above three indicators for 2008/09 cannot be confirmed.

As from April 2009, a programme of audits for both the quality of practice and data has been put in place to ensure that reported figures are accurate.



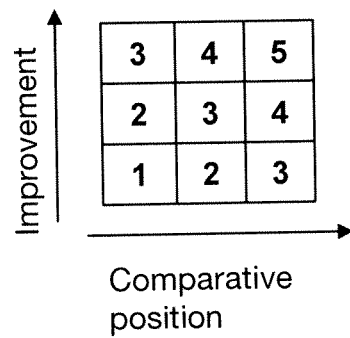
## 15.7 Priority 5. Delivering quality services

- 15.7.1 *Avoidable contact - the proportion of customer contact that is of low or no value to the customer.* A baseline has now been established for this indicator with an indicative score for 2008/09 of 18.1%.
- 15.7.2 *Special Educational Needs – statements issued within 26 weeks* (NI 103b and NI 103a) 84.4% of statements with exceptions were carried out in timescales and 88.8% without exceptions were completed in timescales , ahead of the targets of 70% and 82% respectively
- 15.7.3 *During 2008/09, the number of households in temporary accommodation* (NI 156) has been reduced by 722 to 4,548 in March 2009. However, the 2008 figure was the second highest in London and reducing the number of households in temporary accommodation remains an area of focus in 2009/10.
- 15.7.4 *Processing of major planning applications* (NI 157a)  
Whilst 77.8% is below our target for the year (82%), we are well above the government target of 60%. Performance in 2007/08 for Haringey was 79% which compares with a London wide figure of 72%.
- 15.7.5 *Non-decent council homes* (NI 158) - the 36% target has been met.
- 15.7.6 *Value for money* (NI 179) – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year. The actual value is due for submission to CLG by August, provisional figure is £10.5M against a target of £8.7M.
- 15.7.7 *Food establishments in the area which are broadly compliant with food hygiene law* (NI 184) improved from 57% in 2007/08 to meet the 75% target in 2008/09.

## 16. Targets

- 16.1.1 Where possible targets for the next three years are shown in Appendix 1. Others are not shown for the following reasons:
- Targets were not set in the business plan or indicator self-assessment form
  - Indicator calculated through a survey which will not be carried out in the relevant year
  - Baseline not available
- 16.1.2 Each target has been given a rank of 1 to 5 with 5 being the highest score. The target is judged against two criteria;

- Will it lead to achievable improvement?
- Where will it place us in relation to others (London & national averages)?
- An overall score is obtained from the matrix below.



3	4	5
2	3	4
1	2	3

Improvement

Comparative position

16.1.3 For each indicator where it is appropriate a target strength score is shown in the final column of Appendix 1

National and LAA indicators			Key: Not measured or not appropriate to set target		Achieved target	Green	Close to target	Amber	Below target	Red	Appendix 1		
Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn			Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Creating a Better Haringey: cleaner, greener and safer	NI 1	% of people who believe people from different backgrounds get on well together in their local area		75.70%	Red	81%	77.90%	81.10%			78.60%	77.30%	3
Delivering quality services	NI 2	% of people who feel that they belong to their neighbourhood		50.10%					TBA				
Delivering quality services	NI 3	Civic participation in the local area		17.40%					TBA				
Delivering quality services	NI 4	% of people who feel they can influence decisions in their locality		40.50%	Red	43%	42.90%	45.10%			39.50%	33.00%	5
Delivering quality services	NI 5	Overall/general satisfaction with local area		69.90%	Amber	70%	73.00%	76.00%			68.70%	71.40%	4
Encouraging lifetime well-being	NI 6	% of people who take part in formal volunteering at least once a month.		20.70%			22.70%	24.70%					1
Encouraging lifetime well-being	NI 7	Environment for a thriving third sector		18.90%			21.90%	24.90%				16.20%	1
Encouraging lifetime well-being	NI 8	Adult participation in sport and active recreation (2007-2010 stretch target)	20.20%	Available Nov 09		26.90%	26.90%	27.90%	28.90%		20%	21%	1
Encouraging lifetime well-being	NI 9	Use of public libraries		51.90%			53.00%	54.00%	55.00%		51.90%	48.50%	4
Encouraging lifetime well-being	NI 10	Visits to museums and galleries		65%			66%	67%	68%		60%	54%	5
Encouraging lifetime well-being	NI 11	Engagement in the Arts		58%			58%	59%	60%				1
Encouraging lifetime well-being	NI 13	Migrants' English language skills and knowledge		Available Sep 09									
Delivering quality services	NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer. Council wide		18.10%	Amber	18%	16.00%	14.00%	12.00%				1
Creating a Better Haringey: cleaner, greener and safer	NI 15	Serious violent crime rate		414 Crimes 1.8			397 (4% reduction)	5% reduction	TBA				1
			No serious violent crime data was provided by police during 2008/09. A baseline of 414 has been set for 2008/09.										
Creating a Better Haringey: cleaner, greener and safer	NI 16	Serious acquisitive crime rate	39.8	36.6	Green	37.6	37	35.4	TBA				1
Creating a Better Haringey: cleaner, greener and safer	NI 17	Perceptions of anti-social behaviour		28%	Green	31%	30%	29%	TBA				1
Creating a Better Haringey: cleaner, greener and safer	NI 18	Adult re-offending rates for those under probation supervision		1.2% (Q2)			TBA	TBA	TBA		1.20%	0.60%	
Creating a Better Haringey: cleaner, greener and safer	NI 19	Rate of proven re-offending by young offenders		25.40%			Reduction	Reduction	Reduction				2
Creating a Better Haringey: cleaner, greener and safer	NI 20	Assault with injury crime rate	10.9	Following the review of the crime types and level of injuries that make up the new group of offences under NI20, no assault with injury crime data was provided by police during 2008/09. No baseline data for 2008/09 has been provided however figures should									
Creating a Better Haringey: cleaner, greener and safer	NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police		27.90%	Green	24%	32.00%	34.00%	TBA				1
Creating a Better Haringey: cleaner, greener and safer	NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area		30.20%	Red	59%	58.00%	57.00%	TBA		64.00%	63.90%	3
Creating a Better Haringey: cleaner, greener and safer	NI 23	Perceptions that people in the area treat one another with respect and consideration		38%	Green	54%	52%	50%	TBA		54%	51%	2
Creating a Better Haringey: cleaner, greener and safer	NI 26	Specialist support to victims of a serious sexual offence		Deferred until 2010/11									
Creating a Better Haringey: cleaner, greener and safer	NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police		29.70%				TBA					
Creating a Better Haringey: cleaner, greener and safer	NI 28	Serious knife crime rate	2.8	2.3	Green	2.7	2.1	TBA	TBA				1
Creating a Better Haringey: cleaner, greener and safer	(NI 29)	Gun crimes	131	92	Green	118	87	TBA	TBA				1
Creating a Better Haringey: cleaner, greener and safer	NI 30	Re-offending rate of prolific and other priority offenders		TBA - APACS indicator			TBA	TBA	TBA				
Creating a Better Haringey: cleaner, greener and safer	NI 32	Repeat incidents of domestic violence		MARAC now operational						TBA	TBA		
Creating a Better Haringey: cleaner, greener and safer	NI 33	Arson incidents	376	247	Green	360	TBA	TBA	TBA				
Creating a Better Haringey: cleaner, greener and safer	NI 34	Domestic violence - murder		TBA - APACS indicator - reported 09/10			TBA	TBA	TBA				

Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Creating a Better Haringey: cleaner, greener and safer	NI 35	Building resilience to violent extremism	2	2	Green	2	3	3	TBA			1
Encouraging lifetime well-being	NI 36	Protection against terrorist attack		Information awaited from Metropolitan Police								
Creating a Better Haringey: cleaner, greener and safer	NI 37	Awareness of civil protection arrangements in the local area		13.50%				TBA				
Creating a Better Haringey: cleaner, greener and safer	NI 38	Drug related (Class A) offending rate		Not measured in 2008/09, to be reported from 2009/10								
Encouraging lifetime well-being	NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1404	No data available for 2008/09		1579	1654	1750	TBA	351.2	373.5	5
Encouraging lifetime well-being	NI 40	Number of drug users recorded as being in effective treatment	993	10.5% reduction to Dec 08		8% reduction	6% reduction	6% reduction	TBA			1
Creating a Better Haringey: cleaner, greener and safer	NI 41	Perceptions of drunk or rowdy behaviour as a problem		35.50%	Red	29%	28.00%	27.00%	TBA	36.00%	33.00%	5
Creating a Better Haringey: cleaner, greener and safer	NI 42	Perceptions of drug use or drug dealing as a problem		36.90%	Green	46%	43.00%	40.00%	TBA	45.30%	44.80%	3
Creating a Better Haringey: cleaner, greener and safer	NI 43	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	4.80%	6.40%	Green	7.80%	6.40%	TBA	TBA	7.80%	6.10%	4
Creating a Better Haringey: cleaner, greener and safer	NI 44	Ethnic composition of offenders on Youth Justice System disposals		TBA			TBA	TBA	TBA			
Creating a Better Haringey: cleaner, greener and safer	NI 45	Young offenders' engagement in suitable education, training and employment	75.00%	76.10%	Green	75.00%	76.10%	TBA	TBA	74.20%	73.10%	5
Creating a Better Haringey: cleaner, greener and safer	NI 46	Young Offenders' access to suitable accommodation	97%	96.60%	Amber	97%	96.60%	TBA	TBA	93.50%	95.10%	5
Creating a Better Haringey: cleaner, greener and safer	NI 47	People killed or seriously injured in road traffic accidents	43%	10.70%	Green	5%	5.00%	5.00%	5.00%	3.30%	3.60%	3
Creating a Better Haringey: cleaner, greener and safer	NI 48	Children killed or seriously injured in road traffic accidents		20.50%	Amber	21.50%	6.00%	6.00%	6.00%	12.30%	7.50%	1
Encouraging lifetime well-being	NI 50	Emotional health of children		56.50%			Target to be agreed	Target to be agreed	Target to be agreed	61.10%	63.30%	
Promoting independent living	NI 51	Effectiveness of child and adolescent mental health (CAMHS) services		13	Green	13	15	16	TBA			1
Encouraging lifetime well-being	NI 52a	Take up of school lunches - Primary Schools	58.00%	Available Mar 10			Target will be set when baseline information is established					
Encouraging lifetime well-being	NI 52b	Take up of school lunches - Secondary Schools	No data for this range	Available Mar 10			Target will be set when baseline information is established					
Encouraging lifetime well-being	NI 53a	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants being breastfed at 6-8 weeks	40.0%	65.9%	Green	50.0%	50.1%	52.9%	TBA			1
Encouraging lifetime well-being	NI 53b	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants for whom breastfeeding status is recorded	0%	65%	Red	85%	90%	95%	TBA			1
Encouraging lifetime well-being	NI 54	Services for disabled children		Baseline data gathered at the end of financial year 09/10								
Encouraging lifetime well-being	NI 55(v)	Obesity in primary school age children in Reception: Line 5	10.00%	Available Dec 09		12.90%	12.90%	TBA	TBA	0.11	0.099	1
Encouraging lifetime well-being	NI 56(x)	Obesity in primary school age children in Year 6: Line 10	23.20%	Available Dec 09	Green	23.80%	23.80%	23.80%	TBA	21.00%	17.50%	3
Encouraging lifetime well-being	NI 57	Children and young people's participation in high-quality PE and sport	75%	Available Oct 09			Target will be set when baseline information is established				78%	1
Encouraging lifetime well-being	NI 58	Emotional and behavioural health of looked after children		14.70%			TBA	TBA	TBA			
Delivering quality services	NI 59	Percentage of initial assessments for children's social care carried out within 7 working days of referral	88%	79.1%*	Red	88%	88%	72%	TBA	72%	71%	1
Delivering quality services	NI 60	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement		83.3%*	Amber	86%	63%	81%	TBA	79%	80%	1
Encouraging lifetime well-being	NI 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	64%	80%	Green	75%	78%	80%	TBA	65%	75%	3
Encouraging lifetime well-being	NI 62 BV49	Stability of placements of looked after children: number of moves	14.80%	14.60%	Red	12.00%	11.00%	11.00%	11.00%	12.20%	12.30%	1
Promoting independent living	NI 63 PAF-CF/D78	Stability of placements of looked after children: length of placement	62.70%	56%	Red	67.00%	TBA	TBA	TBA	65%	65%	
Encouraging lifetime well-being	PAF-CF/C21 NI 64	Child Protection Plans lasting 2 years or more	0.60%	4.70%	Green	5%	5.00%	5.00%	TBA	7.00%	5.00%	2

Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Encouraging lifetime well-being	NI 65 PAF- CF/A3	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	12.40%	5.60%	Red	10%	10.00%	10.00%	TBA			1
Encouraging lifetime well-being	NI 66 PAF- CF/C68	Looked after children cases which were reviewed within required timescales	97.00%	95.20%	Amber	97.00%	98.00%	98.00%	TBA	91.40%	85.30%	1
Encouraging lifetime well-being	NI 67 BV162	Percentage of child protection cases which were reviewed within required timescales	100%	100%	Green	100%	100%	100%	TBA			1
Encouraging lifetime well-being	NI 68	Percentage of referrals to children's social care going on to initial assessment	55%	44.4%*		58%	TBA	TBA	TBA	60%	59%	
Encouraging lifetime well-being	NI 69	Children who have experienced bullying		43.80%			Target to be agreed	Target to be agreed	Target to be agreed	42.00%	48.00%	1
Encouraging lifetime well-being	NI 70	Reduce emergency hospital admissions caused by unintentional and deliberate injuries to children and young people	107.2	Available May 10			TBA	TBA	TBA	92.84	121.53	
Encouraging lifetime well-being	NI 71	Children who have run away from home/care	No data for this range	Introduced 2009/10			TBA	TBA	TBA			
Encouraging lifetime well-being	NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	41.20%	43.00%	Red	46.10%	48.00%	48.00%	50.00%	46.00%	49.00%	4
Encouraging lifetime well-being	NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	67.00%	66.00%	Red	75.00%	75.00%	75.00%	75.00%	71.00%	72.00%	5
Encouraging lifetime well-being	NI 74	Achievement at level 5 or above in both English and Maths at Key Stage 3	58.00%	62.00%	Green	61.00%						
Encouraging lifetime well-being	NI 75	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	37.40%	42.00%	Amber	44.00%	50.00%	55.00%	56.00%	50.60%	47.60%	4
Encouraging lifetime well-being	NI 76	Number of schools where fewer than 65% of pupils achieve level 4 or above in both English and Maths at KS2	12	13	Red	10	9	7	5			1
Encouraging lifetime well-being	NI 78	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	4	1	Green	3	2	0	0			1
Encouraging lifetime well-being	NI 79	Achievement of a Level 2 qualification by the age of 19	66%	74%	Green	68%	69%	70%	71%	74%	74%	3
Encouraging lifetime well-being	NI 80	Achievement of a Level 3 qualification by the age of 19	44%	49%	Green	45%	46%	47%	48%	50%	48%	1
Encouraging lifetime well-being	NI 81	Inequality gap in the achievement of a Level 3 qualification by the age of 19		12%			11.50%	11%	10.50%	0.188	0.254	4
Encouraging lifetime well-being	NI 82	Inequality gap in the achievement of a Level 2 qualification by the age of 19		7%			6.50%	6%	5.80%			1
Encouraging lifetime well-being	NI 83 BV181c	Achievement at Level 5 or above in Science at Key Stage 3	59.0%	60.0%	Red	65.0%						
Encouraging lifetime well-being	NI 84	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	41.7%	39.3%	Red	43.0%	44.0%	44.0%	45.0%	48.7%	50.2%	3
Encouraging lifetime well-being	NI 85	Post-16 participation in physical sciences (A Level Physics, Chemistry and Maths)	153	193	Green	160	165	170	170			1
Encouraging lifetime well-being	NI 86	Secondary schools judged as having good or outstanding standards of behaviour	67%	70%	Green	70%	72%	75%	78%			1
Encouraging lifetime well-being	NI 87	Secondary school persistent absence rate	7.20%	6.00%	Green	7.00%	6.60%	5.60%	5.30%	4.96%	5.57%	1
Encouraging lifetime well-being	NI 88	Percentage of schools providing access to extended services		54%	Green	42%	88%	100%	100%			1
Encouraging lifetime well-being	NI 89	Number of schools judged as requiring special measures and improvement in time taken to come out of the category	0	0	Green	0	0	0	0			1
Encouraging lifetime well-being	NI 90	Take up of 14-19 Learning Diplomas		22			130	310	350			1
Encouraging lifetime well-being	NI 91	Participation of 17 year-olds in education or training	88% in 2006	Available June 2009			TBA	TBA	TBA	85%	77%	1
Encouraging lifetime well-being	NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	38.90%	38.1%	Red	34.5%	33.40%	32.10%	32.00%	36.80%	35.60%	5
Encouraging lifetime well-being	NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	84.80%	81.0%	Red	90.0%	90.00%	90.00%	90.00%	86.80%	83.60%	5
Encouraging lifetime well-being	NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	75.60%	76%	Red	78.0%	86.00%	87.00%	87.00%	78.40%	75.90%	5

Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Encouraging lifetime well-being	NI 97	Progression by 2 levels in English between Key Stage 3 and Key Stage 4	55.50%	59.0%	Amber	59.5%						
Encouraging lifetime well-being	NI 98	Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4	36.40%	38.5%	Green	38.5%						
Encouraging lifetime well-being	NI 99	Looked after children reaching level 4 in English at Key Stage 2	52.00%	58.0%	Green	48.0%	44.0%	47.0%	50.0%	49.0%	46.0%	1
Encouraging lifetime well-being	NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	43.00%	63.0%	Green	48.0%	44.0%	47.0%	50.0%	44.0%	44.0%	1
Encouraging lifetime well-being	NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	12.50%	17.5%	Green	11.0%	19.0%	19.0%	21.0%	16.0%	13.9%	5
Encouraging lifetime well-being	NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 1 Key Stage 2	21.00%	24%	Red	19.00%	19%	18%	18%	20%	24%	5
Encouraging lifetime well-being	NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 2 Key Stage 4	18.00%	20%	Red	16.00%	16%	15%	15%	21%	28%	5
Delivering quality services	NI 103a	Special Educational Needs - statements issued within 26 weeks - excluding exemptions		88.80%	Green	82.00%	86.00%	90.00%				1
Delivering quality services	NI 103b	Special Educational Needs - statements issued within 26 weeks - including exemptions		84.40%	Green	70.00%	86.00%	88.00%				1
Encouraging lifetime well-being	NI 104	The Special Educational Needs (SEN)/non-SEN gap - achieving Key Stage 2 English and Maths threshold	45%	51%	Red	43%	43%	43%	42%	47%	52%	5
Encouraging lifetime well-being	NI 105	The Special Educational Needs (SEN)/non-SEN gap - achieving 5 A*-C GCSE inc. English and Maths	35.00%	36.50%	Red	33%	32%	31%	31%	44%	45%	5
Encouraging lifetime well-being	NI 106	Young people from low income backgrounds progressing to higher education	No data for this range	Awaiting DCSF			Awaiting DCSF	Awaiting DCSF	Awaiting DCSF		19%	1
Encouraging lifetime well-being	NI 107	Key Stage 2 attainment for Black and minority ethnic groups	62.00%	61%	Amber	64.00%	67%	69%	69%			1
Encouraging lifetime well-being	NI 108	Key Stage 4 attainment for Black and minority ethnic groups	32.00%	37%	Green	34.00%	36%	38%	39%			1
Encouraging lifetime well-being	NI 109	Delivery of Sure Start Children's Centres	No data for this range	89%			85%	90%	100%			1
Encouraging lifetime well-being	NI 110	Young people's participation in positive activities		50.70%			No target	No target	No target	67.90%	69.50%	1
Promoting independent living	NI 111	First time entrants to the Youth Justice System aged 10-17	2420	Available Nov 09		2367	2313	2260	TBA	1760	1840	1
Encouraging lifetime well-being	NI 112	Rate of under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline rate)	2.20%	12.40%	Red	-33.20%	-44.14%	-55.10%	TBA	#N/A	#N/A	1
Encouraging lifetime well-being	NI 113a	Prevalence of Chlamydia in under 25 year olds - Part 1 - Chlamydia screens/tests	3.30%	15.61%	Green	14.98%	25%	35%	TBA			1
Encouraging lifetime well-being	NI 113b	Prevalence of Chlamydia in under 25 year olds - Part 2 - new diagnoses of chlamydia		To be reported from 09/10				TBA	TBA	2	1.8	
Encouraging lifetime well-being	NI 114	Rate of permanent exclusions from school	0.08%	0.10%			0.095%	0.090%	0.085%	0.13	0.12	5
Encouraging lifetime well-being	NI 115	Substance misuse by young people		2.20%			TBA	TBA	TBA	6.10%	10.90%	
Encouraging lifetime well-being	NI 116	Proportion of children in poverty	36.40%	Awaiting DWP		34.50%	32.50%	30.50%	TBA	28%		1
Encouraging lifetime well-being	NI 117	16 to 18 year olds who are not in education, employment or training (NEET) (2007-2010 stretch target)	10.40%	6.80%	Green	11.00%	10.40%	8.90%	TBA	5.80%	6.70%	1
Creating a Better Haringey: cleaner, greener and safer	NI 118	Take up of formal childcare by low-income working families	Available Aug 09	Available Aug 10			TBA	TBA	TBA		0.17	
Promoting independent living	NI 119	Self-reported measure of people's overall health and wellbeing		80%			80%	80%	TBA			1
Promoting independent living	NI 120a	All-age all cause mortality rate - Females	469.24	458	Green	471	454	437	421	459.51	488.71	5
Promoting independent living	NI 120b	All-age all cause mortality rate - Males	828.27	792	Amber	756	729	703	678	671.96	688.76	3
Encouraging lifetime well-being	NI 121	Mortality rate from all circulatory diseases at ages under 75 per 100,000 population	98	93.8	Green	94	93	92	TBA	79.31	74.4	3
Encouraging lifetime well-being	NI 122	Mortality rate from all cancers at ages under 75		118	Red	109	109	109	107	108.95	114.07	4
Encouraging lifetime well-being	NI 123	Number of people per 100,000 population aged 16 or over who declare that they have given up smoking for over 4 weeks	2239	961 Q3	Green	943 Q3 1887	1904	TBA	TBA	462	497	5

Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Promoting independent living	NI 124	People with a long-term condition supported to be independent and in control of their condition		Starts 2009/10				TBA	TBA		0.741	
Promoting independent living	NI 125	Achieving independence for older people through rehabilitation/intermediate care		79.80%	Green	79.00%	80.00%	81.00%	82.00%			1
Encouraging lifetime well-being	NI 126	Early Access for Women to Maternity Services		53.39%	Green	50.00%	81.00%	84.00%	TBA			1
Delivering quality services	NI 127	Self reported experience of social care users (measured by survey every 3 years)		Survey due to take place in 09/10. The latest results from the service user questionnaire from Adults Services found that 89% of clients were satisfied with the services they were receiving.								
Delivering quality services	NI 128	User reported measure of respect and dignity in their treatment		Introduced 2009/10				TBA	TBA			
Promoting independent living	NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home		18.61%	Green	17.13%	18.20%	19.20%	20.40%		0.195	1
Promoting independent living	NI 130	Social care clients receiving Self Directed Support per 100,000 population	152	665	Green	213	25%	35%	40%			1
Promoting independent living	NI 131	Delayed transfers of care	38.6	17	Green	17	9	9	9		14.2	1
Promoting independent living	NI 132	Timeliness of social care assessment (all adults)	78.00%	96.10%	Green	80.00%	95.00%	95.00%	95.00%	78.30%	80.80%	3
Promoting independent living	NI 133	Timeliness of social care packages following assessment	93.00%	93.00%	Green	93.00%	93.00%	94.00%	94.00%	86.70%	87.20%	5
Encouraging lifetime well-being	NI 134	The number of emergency bed days per head of weighted population	0.7	Available Sep 09			TBA	TBA	TBA	0.49	0.42	
Promoting independent living	NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	14.20%	21.70%	Green	14.20%	19.20%	25.00%	TBA		20.70%	1
Promoting independent living	NI 136	People supported to live independently through social services (all adults)	2355	3126	Green	2575	3200	3300	3400		3143	1
Encouraging lifetime well-being	NI 137	Healthy life expectancy at age 65		Census data - next update 2011								
Promoting independent living	NI 138	Satisfaction of people over 65 with both home and neighbourhood		72.20%			TBA	TBA	TBA	68.70%	75.10%	
Promoting independent living	NI 139	The extent to which older people receive the support they need to live independently at home		18.40%			TBA	TBA	TBA			
Delivering quality services	NI 140	Fair treatment by local services		60.40%	Amber	62.60%	62.60%	65.00%				1
Promoting independent living	NI 141	Percentage of vulnerable people achieving independent living	65%	78.70%	Green	75%	77.00%	79.00%	81.00%	76.70%	72.90%	3
Promoting independent living	NI 142	Percentage of vulnerable people who are supported to maintain independent living	98%	98.80%	Green	98%	98.00%	98.00%	98.00%	98.40%	98.40%	1
Creating a Better Haringey: cleaner, greener and safer	NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	57.40%	Available Apr 10			TBA	TBA	TBA	70%	77%	
Creating a Better Haringey: cleaner, greener and safer	NI 144	Offenders under probation supervision in employment at the end of their order or licence	25.30%	Available Apr 2010			TBA	TBA	TBA	30%	37%	
Promoting independent living	NI 145	Adults with learning disabilities in settled accommodation		13.60%			These will be confirmed once the final 08/09 data is confirmed.			67.00%	69.00%	1
Promoting independent living	NI 146	Adults with learning disabilities in employment	18.00%	2.40%						9.00%		
Promoting independent living	NI 147	Care leavers in suitable accommodation	95.00%	94.40%	Amber	95.00%	97.00%	98.00%	TBA	89.70%	88.40%	4
Promoting independent living	NI 148	Care leavers in education, employment or training	68.00%	75.00%	Green	75.00%	78.00%	80.00%	TBA	68.30%	64.90%	4
Promoting independent living	NI 149	% of Adults receiving secondary mental health services in settled accommodation		81.00%			2% improvement above 81%	TBA	TBA			1
Promoting independent living	NI 150	Adults receiving secondary mental health services in employment		5.50%			0.5% improvement on the 5.5% figure	TBA	TBA	14.60%	20.00%	5
Encouraging lifetime well-being	NI 151	Overall Employment rate (working-age)	64.60%	64.4% (Q2)	Amber	64.90%	65%	66%	TBA	71%	75%	1
Encouraging lifetime well-being	NI 152	Working age people on out of work benefits	18.00%	16.8% (Q3 2008)	Green	17.40%	17%	16%	TBA	12%	11%	1
Encouraging lifetime well-being	NI 153	% of working age people claiming out of work benefits in the worst performing neighbourhoods	28.30%	26.40%	Green	27.60%	26.00%	24.40%	TBA	26.20%	29.30%	5
Delivering quality services	NI 154	Net additional homes provided		Available Mar 2010		1657	1602	1195	680			1



Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Encouraging lifetime well-being	NI 155	Number of affordable homes delivered (gross)	250	Available Jan 2010		340	340	340	340			1
Delivering quality services	NI 156	Number of households living in temporary accommodation	5389	4548	Red	4000	4460	2600	2100			1
Delivering quality services	NI 157a BV109a	Processing of planning applications: Major applications	78.57%	77.78%	Red	82.00%	60.00%	60.00%	60.00%	72.58%		1
Delivering quality services	NI 157b BV109b	Processing of planning applications: Minor applications	77.50%	80.56%	Red	85.00%	65.00%	65.00%	65.00%	78.37%		1
Delivering quality services	NI 157c BV109c	Processing of planning applications: Other applications	88.32%	89.39%	Amber	90.00%	80.00%	80.00%	80.00%	87.76%		1
Delivering quality services	NI 158	% non-decent council homes	42%	36.4%	Green	36%	30.00%	23.00%	TBA	33.63%		4
Delivering quality services	NI 159	Supply of ready to develop housing sites		Available Dec 2009			90.00%	90.00%	90.00%			1
Delivering quality services	NI 160	% of respondents who are very or fairly satisfied with the overall service provided by their landlord		61%		64%	66%	68%	TBA	68%	77%	1
Delivering quality services	NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved		105			TBA	TBA	TBA			
Delivering quality services	NI 162	Number of Entry Level qualifications in numeracy achieved		33			TBA	TBA	TBA			
Delivering quality services	NI 163	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher		Department for Innovation, University and Skills (DIUS) from the ONS Annual Population Survey. Available January 2010						70%	69%	
Delivering quality services	NI 164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher		Department for Innovation, University and Skills (DIUS) from the ONS Annual Population Survey. Available January 2011						54%	49%	
Delivering quality services	NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher		Department for Innovation, University and Skills (DIUS) from the ONS Annual Population Survey. Available January 2012						39%	30%	
Delivering quality services	NI 166	Median earnings of employees in the area	£432.50	£418.10			TBA	TBA	TBA	£612.20	£483.10	
Creating a Better Haringey: cleaner, greener and safer	NI 168	Principal roads where maintenance should be considered	9%	9%	Green	9%	8%	8%	8%			1
Creating a Better Haringey: cleaner, greener and safer	NI 169	Non-principal classified roads where maintenance should be considered	8%	10%	Red	8%	7%	7%	7%			1
Delivering quality services	NI 170	Previously developed land that has been vacant or derelict for more than 5 years	0.3	Available Mar 2010			TBA	TBA	TBA	0.31	1.83	
Delivering quality services	NI 171	Number of new business registrations for VAT and PAYE per 10,000 resident population aged 16 and above.	83%	2008/9 data will be available in November 2009		81.00%	81.50%	82%	82.50%	104.8	64.2	3
Delivering quality services	NI 172	Percentage of small businesses in an area showing employment growth	Available Mar 2010	Available Mar 2011			TBA	TBA	TBA	12%	13%	
Delivering quality services	NI 173	Flows on to incapacity benefits from employment	0.30%	0.20%			TBA	TBA	TBA	0.3%	0.5%	
Delivering quality services	NI 174	Skills gaps in the current workforce reported by employers		Available May 2010			TBA	TBA	TBA	17%	15%	
Making Haringey one of London's Greenest boroughs	NI 175	Access to services and facilities by public transport, walking and cycling		TBA			TBA	TBA	TBA			1
Making Haringey one of London's Greenest boroughs	NI 176	Working age people with access to employment by public transport (and other specified modes)		TBA			TBA	TBA	TBA			1
Delivering quality services	NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year (£,000)		£10,487	Green	£8,667	3%	3%	3%			1
Delivering quality services	NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.		28427	Red	33330	34500	42000	TBA			1
Delivering quality services	NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events		18.27	Amber	18	17	16	15			1
Delivering quality services	NI 182	Satisfaction of business with local authority regulation services		75%	Red	83%	TBA	TBA	TBA			
Delivering quality services	NI 183	Impact of local authority trading standards services on the fair trading environment		0.63%			TBA	TBA	TBA			
Delivering quality services	NI 184	Food establishments in the area which are broadly compliant with food hygiene law	57%	75%	Green	75%	82%	87%	90%			1
Making Haringey one of London's Greenest boroughs	NI 185	CO2 reduction from local authority operations		4%	Green	2.50%	3.00%	4.50%	5.50%			1
Making Haringey one of London's Greenest boroughs	NI 186	Per capita reduction in CO2 emissions in the LA area		Latest value reported for 2006 is -1.1%		3.6	7.6	11.2	TBA	-2.5	0	3





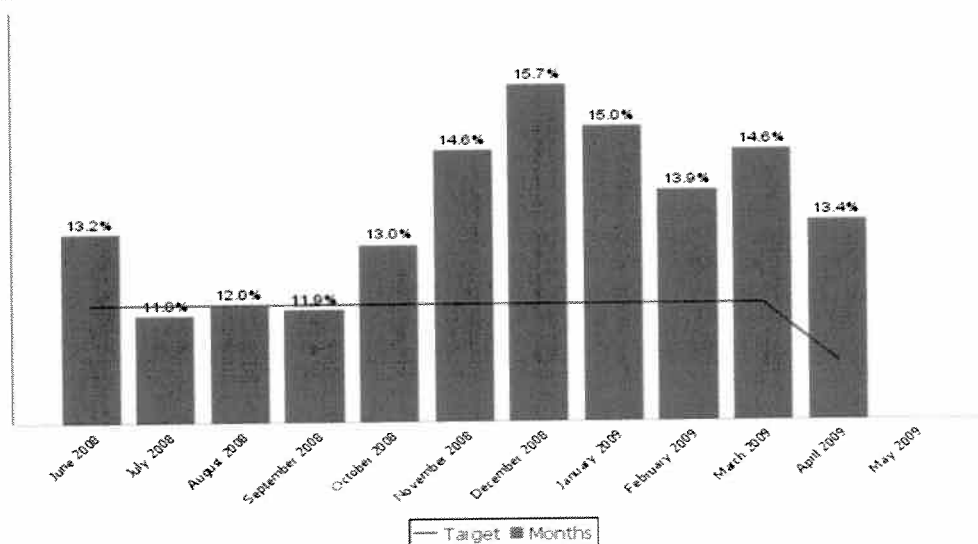
Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Making Haringey one of London's Greenest boroughs	NI 187a	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency		13.53%			13.00%	12.00%	TBA			1
Making Haringey one of London's Greenest boroughs	NI 187b	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency		13.04%			14.00%	15.00%	TBA			1
Making Haringey one of London's Greenest boroughs	NI 188	Planning to Adapt to Climate Change		0			TBA	TBA	TBA			
Creating a Better Haringey: cleaner, greener and safer	NI 189	Flood and coastal erosion risk management		80%			TBA	TBA	TBA			
Delivering quality services	NI 190	Achievement in meeting standards for the control system for animal health.		To be introduced in 2009/10								
Making Haringey one of London's Greenest boroughs	NI 191	Residual household waste per household	0	639.23 TBC	Red	629	610	605	600	759	736	5
Making Haringey one of London's Greenest boroughs	NI 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)	25.37%	23.90%	Red	28%	32.0%	35.0%	37.0%	25.47%	34.50%	4
Making Haringey one of London's Greenest boroughs	NI 194a	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - Emissions of NOx		TBA			TBA	TBA	TBA			
Making Haringey one of London's Greenest boroughs	NI 194b	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - Emissions of PM10		TBA			TBA	TBA	TBA			
Creating a Better Haringey: cleaner, greener and safer	NI 195a	Improved street and environmental cleanliness: Litter	12%	10%	Green	12%	11%	10%	9%			1
Creating a Better Haringey: cleaner, greener and safer	NI 195b	Improved street and environmental cleanliness: Detritus	23%	22%	Green	24%	20%	20%	20%			1
Creating a Better Haringey: cleaner, greener and safer	NI 195c	Improved street and environmental cleanliness: Graffiti	6%	3%	Green	3%	3%	3%	3%			1
Creating a Better Haringey: cleaner, greener and safer	NI 195d	Improved street and environmental cleanliness: Fly-posting	1%	1%	Green	2%	2%	2%	2%			1
Creating a Better Haringey: cleaner, greener and safer	BV199d NI 196	Improved street and environmental cleanliness – fly tipping	2	1	Green	1	1	1	1	2	2	5
Making Haringey one of London's Greenest boroughs	NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented		17%			22%	TBA	TBA			1
Making Haringey one of London's Greenest boroughs	NI 198a(i)	Children travelling to school – mode of transport usually used - 5-10 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	20.80%	20.00%	Amber	19.50%	18.00%	16.50%	TBA	21.76%	28.79%	5
Making Haringey one of London's Greenest boroughs	NI 198b(i)	Children travelling to school – mode of transport usually used - 11-16 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	4.80%	5.40%	Red	4.80%	4.70%	4.60%	TBA			1
Creating a Better Haringey: cleaner, greener and safer	NI 199	Children and young people's satisfaction with parks and play areas		59.40%			61.00%	65.00%	65.00%	53.20%	44.70%	4
Creating a Better Haringey: cleaner, greener and safer	BV119e CPAC9L AA	The overall % satisfied with parks/open spaces (2007-2010 stretch target)		72%	Green	60%	77%					1
Encouraging lifetime well-being	L0004 LAA stretch	Number of schools achieving Healthy School Status (2007 - 2010 stretch target)	66%	76%	Green	75%	85%	100%				1
Encouraging lifetime well-being	L0042 (LAA Local)	Number of Haringey Guarantee participants with a completed better off calculation		126	Red	400						
Promoting independent living	L0043a LAA Local	Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace (number of adults)	150	Available Jun 09		350	420					1
Promoting independent living	L0043b LAA Local	Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace (number entered into employment)	0	Available Jun 09		140	168					1

Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Promoting independent living	L0043c LAA Local	Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace (number gaining a qualification in the workplace)	180	Available Jun 09		600	810					1
Promoting independent living	L0044 (LAA Local)	Adults entered into jobs		Available Jun 09								
Promoting independent living	L0044(L AA Local)	Adults achieving a full level two qualification		Available Jun 09		740	740					1
Promoting independent living	L0044 (LAA Local)	Adults gaining a qualification in the workplace		Available Jun 09		900	1800					1
Encouraging lifetime well-being	L0046 (LAA Local)	Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target)	9	9	Red	85	180					1
Encouraging lifetime well-being	L0047 (LAA Local)	Number of people from priority neighbourhoods helped into sustained work.	44	71	Amber	74	41					1
Encouraging lifetime well-being	L0047a LAA Local	Number of lone parents in the worst wards helped into sustained work. (2007-2010 stretch target)		Available Jun 09		33	34					1
Encouraging lifetime well-being	L0047b	Number of people on JSA from the worst performing wards helped into sustained employment (2007 -2010 stretch target)		Available Jun 09		40	41					1
Encouraging lifetime well-being	L0048	Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target)	9	9	Red	85	180					1
Promoting independent living	L0052(L AA Local)	Improved living conditions for vulnerable people (i) tonnage of carbon not emitted into the atmosphere (as a result of energy efficiency measures carried out in the private domestic (2007-2010 stretch target)		Awaiting values from British Gas		376	376					1
Creating a Better Haringey: cleaner, greener and safer	L0069(L ocal LAA)	Reduction in personal robbery (2007-10 stretch target) - Rolling Year	1356	997		1713	1557					1
Promoting independent living	L0114 LAA	Number of older people permanently admitted into residential and nursing care (2007 -2010 stretch target)	139	121	Green	135	115	Stretch Ended				1
Promoting independent living	L0115 LAA	Number of adults permanently admitted into residential and nursing care (2007 -2010 stretch target)	18	17	Green	28	20					1
Creating a Better Haringey: cleaner, greener and safer	L0117(L AA Local)	Increase in number of green flag award parks (2007-2010 stretch target)	8	12	Green	10	12	12	14			1
Creating a Better Haringey: cleaner, greener and safer	L0118(L AA Local)	Increase in number of green pennants (2007-2010 stretch target)	2	3	Green	3	7	7	7			1
Creating a Better Haringey: cleaner, greener and safer	L0123a LAA Local	Victim Support Services for children & young people - No. of 1:1 appointments		Available Jun 09		36	36	36				1
Creating a Better Haringey: cleaner, greener and safer	L0123b LAA Local	Victim Support Services for children & young people - workshops delivered		Available Jun 09		0	4	4				1
Creating a Better Haringey: cleaner, greener and safer	L0123c LAA Local	Victim Support Services for children & young people - Drop in sessions		Available Jun 09		0	2	2				1
Creating a Better Haringey: cleaner, greener and safer	L0123d LAA Local	Victim Support Services for children & young people - Questionnaire (feeling safer or more confident): 100%		Available Jun 09		80%	0.8	0.8				1
Creating a Better Haringey: cleaner, greener and safer	L0124 LAA stretch	Increase the proportion of incidents of domestic violence which result in sanction detections (2007-2010 stretch target)	798	850		770	813					1
Creating a Better Haringey: cleaner, greener and safer	L0125(L AA Local)	Repeat victimisation of domestic violence (2007-2010 stretch target)	240	273	Red	176	156	156				1
Creating a Better Haringey: cleaner, greener and safer	L0127(L AA Local)	Local street and environment cleanliness (litter, detritus, graffiti, fly posting, and fly-tipping) for the worst 3 wards (2007-2010 stretch target)		16.60%	Green	20%	20.00%					1
Encouraging lifetime well-being	LAA (local)	Increase the % of children immunised by second birthday (MMR)		55.90%	Red	80%	85.00%	90.00%				1
Creating a Better Haringey: cleaner, greener and safer	LAA Local	Number of accidental dwelling fires	253	194	Green	230	230	230	230			1
Encouraging lifetime well-being	LAA local	% of HIV infected patients with CD4 count less than 200 cells per mm3 diagnosed		Available Jul 09		42.10%	0.401	0.2795				1

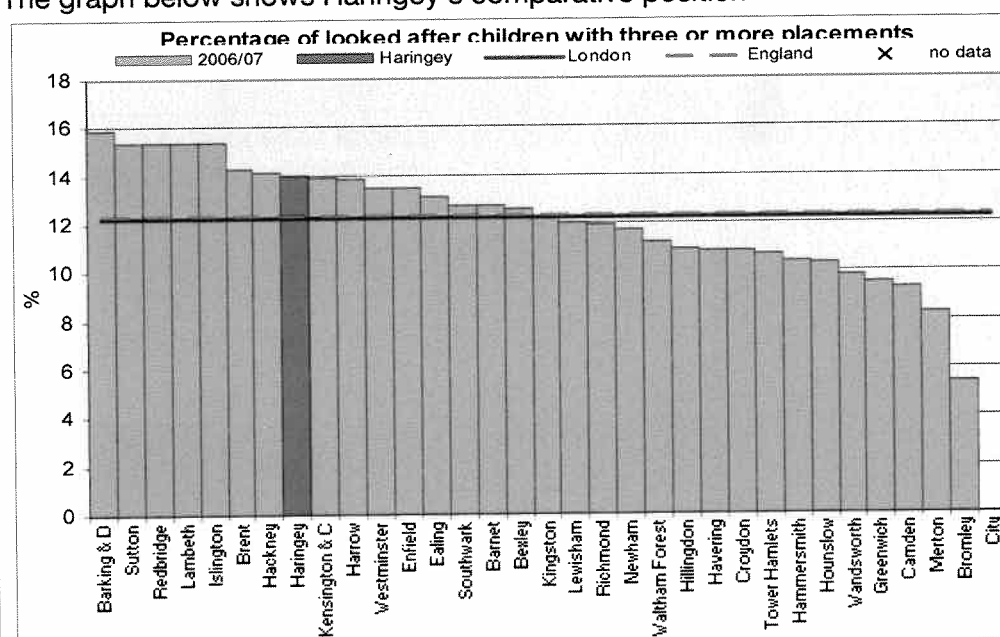
Priority	Ref:	Short Name	2007/08 Value	2008/09 Estimated Outturn		Target	2009/10 Target	2010/11 Target	2011/12 Target	London Average	England Average	Target Strength 1-5
Encouraging lifetime well-being	LAA stretch	Smoking cessation - increase in the number of smoking quitters in N17 (2007-2010 stretch target)	270	184 Q3	Green	150 Q3	300					1

\*These figures are for the full year 2008/09, these include a substantial period where well documented concerns were raised over the quality of the data. Internal data quality checks have indicated that whilst some of the issues have been addressed some issues continued throughout 2008/09.

BV49 NI 62		Stability of placements of looked after children: number of moves						
<p>This indicator is an important measure of the stability of care that a child has experienced. On the whole stability is associated with better outcomes – placement instability was highlighted by the Social Exclusion Unit as a key barrier to improving educational outcomes. Inappropriate placements often break down and lead to frequent moves. It is acknowledged that the circumstances of some individual children will require 3 or more separate placements during a year.</p>								
				YTD Value	Target			Red
				14.6%	12.0%			
<p>The year to date position is based on the 12 months to the end of April 09. 1 child has moved 3 or more times since April 09 (0.2%)</p>								



The graph below shows Haringey's comparative position

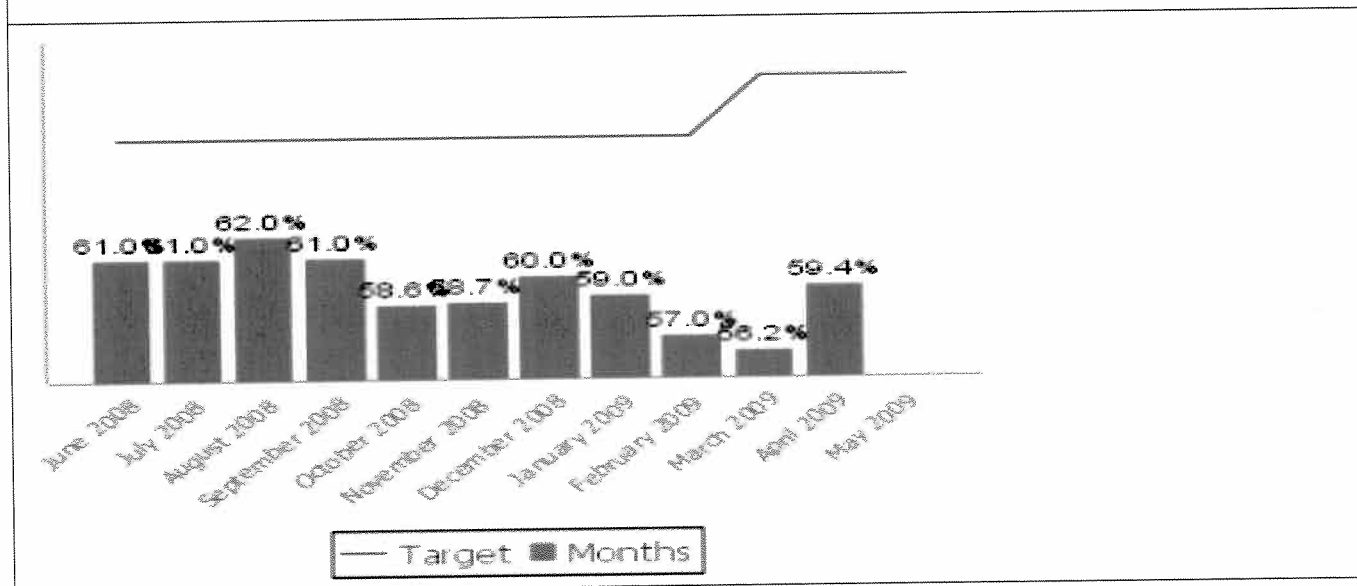


PAF-  
CF/D78  
NI 63

## Stability of placements of looked after children: length of placement

The rationale behind this indicator is as for NI 62 above. Stability is associated with better outcomes for children.

				YTD Value	Target	↑	●	Red
				59.4%	70.0%			



NI 92

## Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest



The early years are crucial to chances of later success – children who achieve well in the early years are much more likely to be successful in future education and in later life. A focus on narrowing the gap between the lowest achieving and the rest is the best way to ensure that all children regardless of background are able to reach their potential.

				YTD Value	Target	↑	●	Red
				38.1%	34.5%			

The gap has been reduced by 0.8% from last year.

**NI 112 Rate of under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline rate)**

There is a national target to reduce under 18 conception rate by 50% by 2010 (compared to the 1998 baseline rate) as part of a broader strategy to improve sexual health. (Target shared between the Department of Health and the Department for Children, Schools and Families.)

YTD Value	Target		
12.4%	-5.3%		 Red

Definition: The change in the rate of under 18 conceptions per 1,000 girls 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a % of the 1998 rate.

Reduction in under 18 conception rates remains a challenge. We are aiming for 5.3% reduction. To address this, the Teenage Pregnancy Strategic Partnership Board has been refocused with Director level leadership and engaged the support of the Teenage Pregnancy National Support Team (TPNST) and Regional Teenage Pregnancy Coordinator and Government Office for London on a smaller number of key evidenced based priorities:

- an extension of the needs assessment being carried out and the implementation of Haringey's local monitoring data set
- the inclusion of Haringey as a pilot for the new Sex and Relationships Education Spiral Curriculum for 5 – 16 year olds
- a mapping of all recommendations from the TPNST's visit against the Action Plan 08/09
- support with two conferences and related workshops in order to revitalise and accelerate all our stake holder's involvement with the Strategy and Action Plan

**Best Practice**



The following boroughs have achieved significant reductions between 1998-2006:

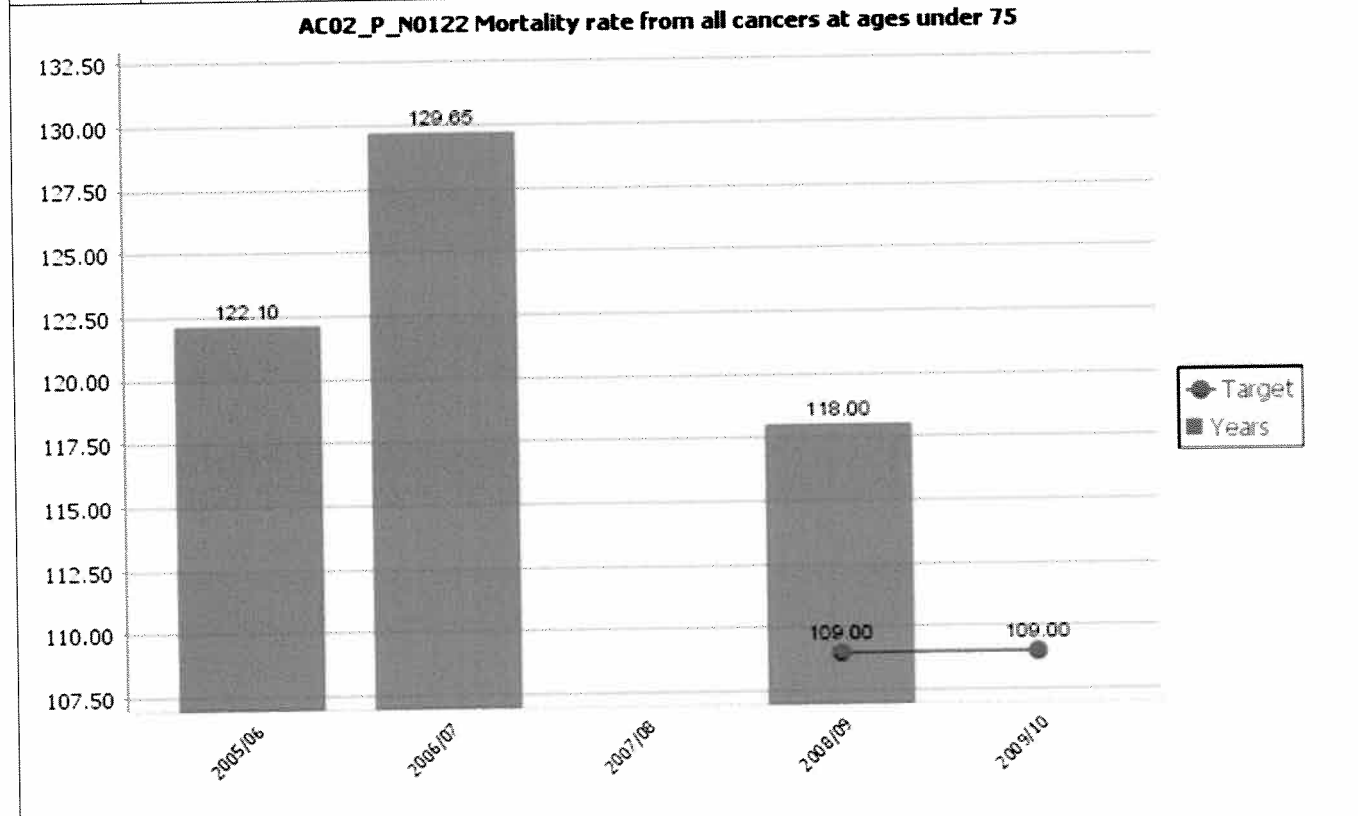
- Hammersmith & Fulham -36.5%
- Hackney -28%
- Tower Hamlets -24.2%
- Newham -20.5%

DCSF attribute success to engagement with delivery partners, a senior local champion, effective sexual health services, prioritisation of sex and relationship education, focus on targeted interventions, training on sex and relationships for partner organisation, a well resourced youth service and a good local communication strategy.

NI 122	Mortality rate from all cancers at ages under 75				
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This is a Department of Health PSA Target:  
 To substantially reduce mortality rates by 2010 from cancer by at least 20% in people under 75, with a reduction in the inequalities gap of at least 6% between the fifth of areas with the worst health and deprivation indicators and the population as a whole.

				YTD Value	Target			Red
				118.00	109.00			



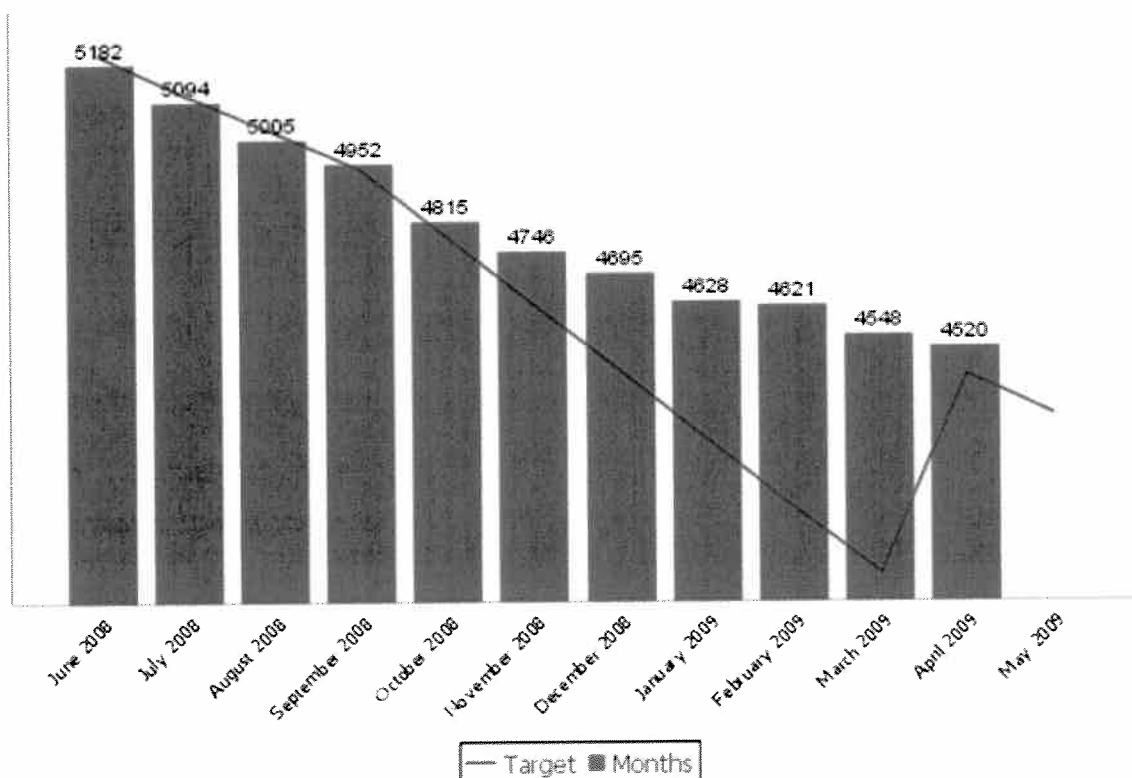
There is a significant gap in male life expectancy between deprived and affluent parts of the borough) - largely due to premature deaths amongst the working age population from circulatory disease and cancers. We are taking a multi-pronged/joined up approach to addressing these issues, with a firm focus on health inequalities, including:

- Clear, agreed and performance managed LAA targets
- Working with partners and communities to address the wider determinants of health and engage communities in managing their own health e.g. [Active for Life](#) and HariActive joint programmes, the Supported Housing Tenants' Conference in November 2008 (attended by 120 tenants) with the theme of keeping mind and body active
- Working in partnership to deliver *Well London* Programme for Noel Park Area
- Primary and secondary prevention of disease with a focus on stopping smoking, vascular risk assessments and screening programmes and long term conditions management
- Ensuring good quality treatment and care – with a focus on primary care

## NI 156 Number of households living in temporary accommodation

To monitor progress towards reducing the number of households in temporary accommodation provided under the homelessness legislation from 101,000 households in Q4 2004 to 50,500 households by 2010.

YTD Value	Target			
4548	4000	↑	●	Red

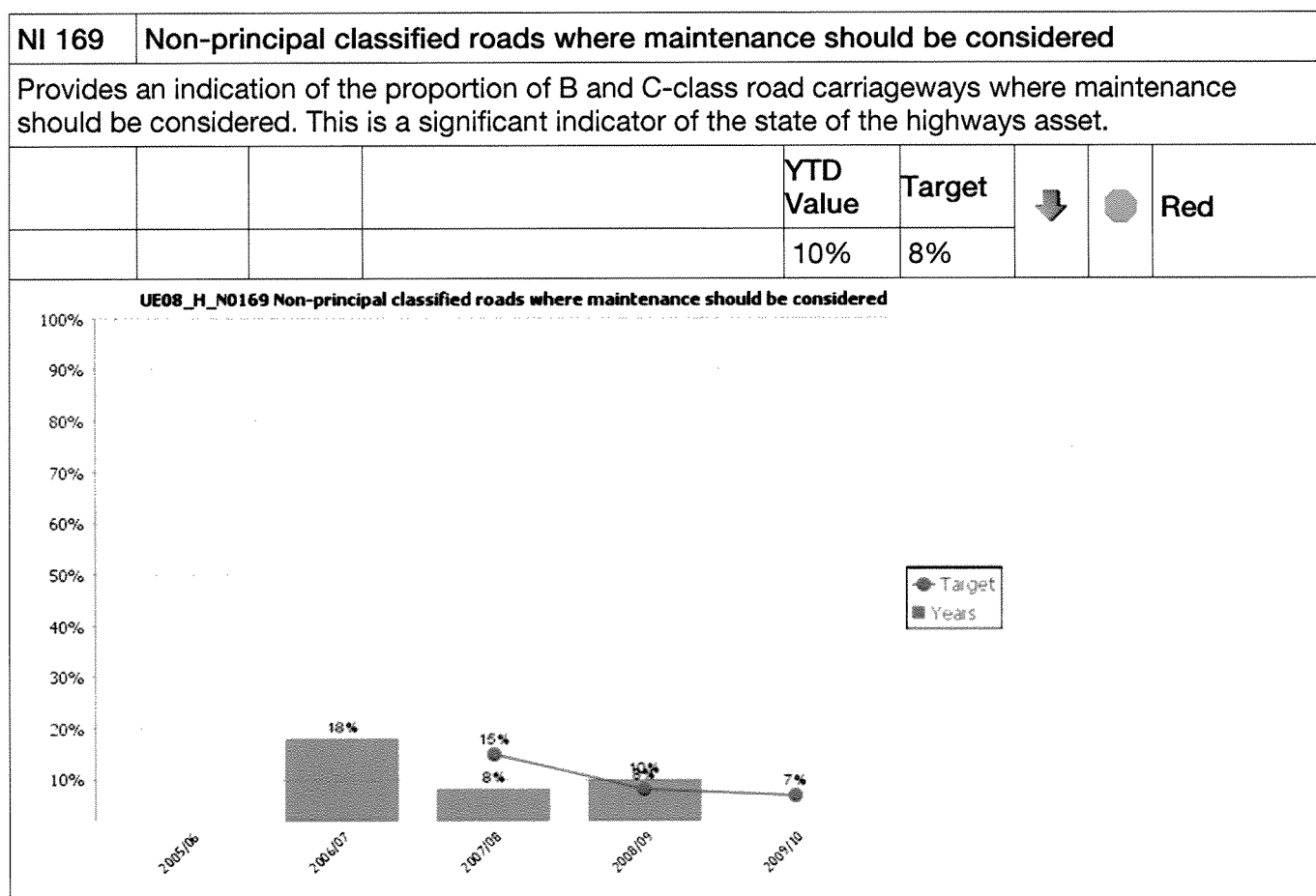



Improving housing is a key priority for Haringey, particularly reducing the numbers of people in temporary accommodation (TA). Our [Homelessness Strategy 2008-11](#) encourages a multi-agency approach to tackling and preventing homelessness, promoting housing options and encouraging independence.

### Actions we are taking include:

- Continuing to exercise effective control over TA placements, the speed and quality of decision-making and the discharge of duty
- Continuing to target highly-pointed homeless households in TA and introduce proxy voting for households unwilling or unable to bid for properties through our Home Connections scheme
- Ensuring that every household living in nightly accommodation, together with those living in properties where their lease has expired, is given the chance to remain in their home as an assured shorthold tenant
- Working collaboratively with Homes for Haringey to complete the conversion of homeless households' non-secure tenancies into secure tenancies where appropriate, and arrange for the remaining non-secure tenants to be moved to alternative accommodation that is of an appropriate size





NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.						
To ensure that customers receive the correct amount of Housing Benefit/Council Tax Benefit. This will contribute to reducing both child and pensioner poverty and will reduce fraud and error, thereby saving taxpayers' money.							
				YTD Value	Target		Red
				28,427	33,333		
<p>Haringey performance against indicator NI 180 can only be obtained when the Department of Work and Pensions (DWP) publish performance updates on their Local Authority website. At this stage, the DWP are still only publishing performance up to February and, as such, end of year performance can only be estimated from then on.</p> <p>Based on the trend of changes identified in the preceding months, we have estimated that our end of year performance will be at 28,427 changes identified.</p> <p>The DWP have experienced difficulties in identifying the correct data for NI 180 and have not been able to report performance based on the original specification, which was to separately count every change identified per claimant. Recently the DWP have only been able to report multiple changes as one change for the purpose of the indicator. As a direct consequence of this the DWP are under-reporting activity against the original specification for NI180.</p> <p>Our internal reports indicate that we have identified approximately 42,574 changes of entitlement based on the original specification for NI 180 during 08/09, and therefore the original target would have been met if the original specification was used to report performance.</p>							

NI 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)					
The indicator measures percentage of household waste arisings which have been sent by the Authority for reuse, recycling, composting or anaerobic digestion. This is a key measure of local authorities' progress in moving management of household waste up the hierarchy, consistent with the Government's national strategy for waste management.						
				YTD Value	Target	<div><div></div><div></div><div>Red</div></div>
				25.42%	28%	

### Explanation of current performance

Performance is below target owing to:

- the reclaimed tonnages apportioned to Haringey from North London Waste Authority being less than forecast
- changes in the method of apportioning household and non-household waste, resulting in more waste being counted as household waste than previously

### Current Activities

Actions being taken to increase performance include:

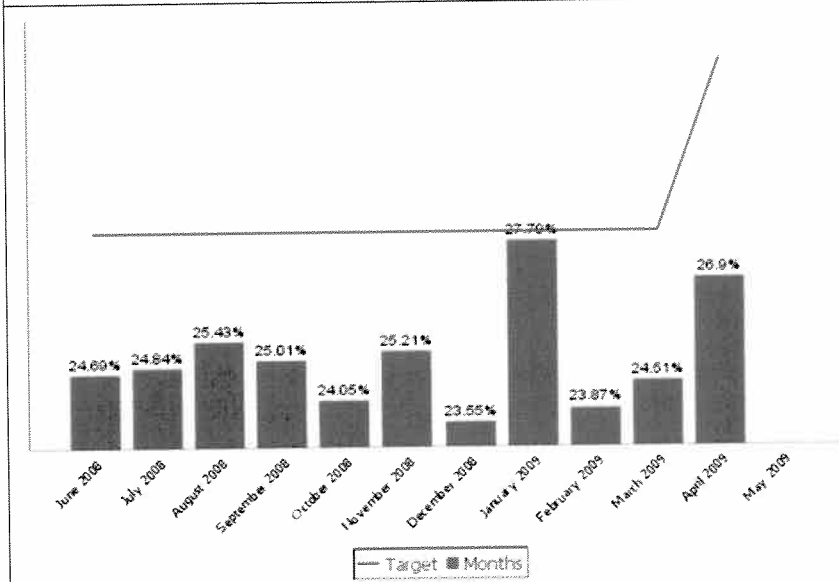
- Trial project to supply compostable liners for free to residents to encourage participation in food waste recycling service.
- Programme of canvassing residents door-to-door in areas of low participation.
- New services for flats above shops and narrow-access roads to be introduced in 2009.
- Audit of services for estates and blocks of flats to ensure optimum provision of recycling facilities and identify sites where usage is lower than expected.
- Working with ReStore Community Projects to improve capture of recyclables or reusable items at interface with Haringey Enterprise.
- Introducing a scheme to recycle proportion of street cleansing waste.
- Investigating the quarterly apportionment process, reviewing all information provided by NLWA and checking NLWA tipping records to ensure all recyclable material is accounted for against the correct accounts.
- Ensuring that Edmonton's bulk waste recycling process is fully utilised by appropriate refuse crews.



### Equality Impact


The percentage of people who think recycling services are excellent or very good:-



White British 68%, Other White 65%, Asian 67%, Caribbean 59%, African 64%, Mixed and Other 70%,

Women 69%, Men 63%, Age 18-34 66%, 35-59 66%, 60+ 65%



NI 198b(i)	Children travelling to school – mode of transport usually used - 11-16 years - cars (including vans and taxis, even if a taxi is carrying more than one child)							
Provides information to help local authorities monitor and manage road traffic associated with the school run. The aim is to reduce the proportion of children travelling by car and increasing the proportion walking, cycling or using public transport.								
				YTD Value	Target			Red
				5.4%	4.8%			
Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan team will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.								

L0046(LAA Local)	Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target)							
Number of people who have been claiming an incapacity benefit for 6 months or more, helped into sustained employment of at least 16 hours per week for 13 consecutive weeks or more.								
				YTD Value	Target	-		Red
				9	85			
<p><b>Explanation of current performance</b></p> <p>Achieving this stretch target remains a significant challenge and we are renegotiating this target with Communities and Local Government.</p> <p>It is important to note that the work in place to deliver this target is in addition to Pathways to Work, delivered in Haringey by Reed in Partnership. While Pathways, at present, focuses on shorter term IB claimants this work is additional and is to support longer term claimants who will have more significant barriers to employment. It will therefore take longer to support these people into employment.</p> <p><b>Current Activities</b></p> <p>The Haringey Guarantee is the main vehicle for delivering this stretch target. Under the Haringey Guarantee there is specific support available for Incapacity Benefit claimants, including a Condition Management Programme (CMP) delivered by NHS Haringey. The CMP will support people affected by a mental or physical disability or long-term illness, and who wish to return to work. They will be assessed and a package of clinical interventions from a holistic range of support within the NHS will be agreed. This can include:</p> <ul style="list-style-type: none"><li>• information on understanding and managing the health condition better, particularly in a working context</li><li>• support to reduce unnecessary fears about health and work, and to enable the customer to feel more confident and better able to cope with returning to work</li><li>• the chance for customers who return to work to be more 'expert' in managing their health condition and more confident in negotiating adjustments where needed with their employer.</li></ul> <p>The general support from the Haringey Guarantee is also available to Incapacity Benefit claimants including skills training and work placements.</p> <p>Haringey Guarantee advisers are also now operating and taking referrals from Job Centre Plus, as well as 7 GP surgeries. A SLA with Reed in Partnership, the Pathways to Work provider, has been agreed in principle, which will help to increase the support available to this client group.</p>								

L0042(L AA Local)	Number of Haringey Guarantee participants with a completed better off calculation							
				YTD Value	Target			Red
				90	100			
<b>Explanation of current performance</b> There have been issues with the installation of the better off calculation software and training providers which have now been resolved. Although the target of 400 has not been met, the infrastructure is now in place to ensure that significantly better performance will be achieved in 2009/10.								
<b>Current Activities</b> The Haringey Guarantee and Families into Work are the main vehicles for delivering this target.								